

## ENVIRONMENTAL AND ENERGY POLICY



As a sign of everis' strong commitment to the environment and efficient energy management of our facilities, we have decided to implement an Environmental and Energy Policy, as a common framework to guarantee protection and respect for the environment in all our activities and processes, and to promote the sustainable use of natural resources and the fight against climate change.

We are a consulting, outsourcing and technology company, positioned in all sectors and present in Europe, the USA, Africa and Latin America. With our unique and singular company model, which is passionately committed to talent within a context of responsible freedom, we seek to achieve high levels of professional performance.

Everybody at everis is committed to improving our environmental and energy performance and we have adopted the following commitments:

- Work in an environmentally friendly way and promote this responsibility among our employees, customers, suppliers, and other stakeholders.
- Comply with current international, state, regional and local environmental and energy legislation, extending it wherever possible; comply with other requirements subscribed by everis related to our environmental issues, as well as our energy uses and consumptions
- Identify environmental impacts derived from the activities, products and services developed by the company and establish plans to eliminate them, integrating those factors related to the environment in our processes.
- Prevent contamination, by minimizing our consumption of natural resources, disposing of our waste responsibly, and recycling the materials we use.
- Support the acquisition of environmentally friendly and energy efficient products and services and promote design activities that take into account energy savings to improve energy and environmental performance.
- Establish and review our environmental and energy goals to ensure that they are suitable and feasible and ensure the availability of information and resources necessary to achieve the proposed objectives.
- Direct the environmental and energy activities, as well as the implemented Environmental and Energy Management Systems, towards savings, optimization of resources and consumption, efficiency, and continuous improvement.

everis' management approves and supports this policy and we will provide the necessary resources for its development and monitoring.

May 2020  
Fritz Hoderlein  
Global CEO

## ENVIRONMENTAL MANAGEMENT SYSTEM: SCOPE

The everis environmental management system is applicable to all activities carried out in the following offices:

- Madrid: Camino Fuente de la Mora, 1, Planta 1 y 4 28050 Madrid (España);
- Sevilla: C/ Gonzalo Jiménez de Quesada, 2 Edificio Torre Sevilla, 41092 Sevilla (España);
- Segovia: Avenida de los Gremios Segovianos 3, 40195 Hontoria-Segovia (España);
- Ciudad Real: Ronda de Toledo, 19, 13005 Ciudad Real, (España);
- Huesca: Carretera Nacional 240 km134, 22500, Binéfar, Huesca (España);
- London: UK House, 180 Oxford Street, London W1D 1NN;

and which may have an impact on the environment:

EVERIS, EVERIS ENGINEERING AND OPERATION:

- Consultancy on strategy, business processes and information technologies.
- Development, maintenance, infrastructure (Hosting, Housing, Cloud and Infrastructure Management) and business services.
- Project Management, analysis, design, development, test and implementation of information systems and activities if technical assistance and maintenance of these systems.

EVERIS INGENIERÍA: Consultancy Technical Services.

EVERIS AEROSPACIAL, DEFENSA Y SISTEMAS DE SEGURIDAD: Military and civil solutions/products/systems consulting, technical assistance, engineering, design, development, integration, configuration, manufacturing, Delivery, installation, post-sales service and maintenance, including hardware, firmware and software.

TORO VES: Military and civil solutions/ products/ systems integration, configuration, manufacturing, delivery, installation, post-sales service and maintenance, including hardware, firmware and software.

AUNAV: Military and civil solutions/products/systems engineering, design, development, integration, configuration, manufacturing, delivery, installation, post-sales service and maintenance, including hardware, firmware and software.

## ENERGY MANAGEMENT SYSTEM: SCOPE

The energy Management System is applicable to all activities carried out in the following office:

- Madrid: Camino Fuente de la Mora nº 1, 28050 (Madrid), Novus Building

The activities carried out by the organization in this building are:

EVERIS, EVERIS ENGINEERING AND OPERATION:

- Consultancy on strategy, business processes and information technologies.
- Development, maintenance, infrastructure (Hosting, Housing, Cloud and Infrastructures Management) and business services.
- Project Management, analysis, design, development, test and implementation of information systems and activities if technical assistance and maintenance of these systems.

EVERIS INGENIERÍA: Management of energy and environment services (water, sustainability, mobility and transport)

EVERIS AEROSPACIAL, DEFENSA Y SISTEMAS DE SEGURIDAD

Military and civil solutions/products/systems consulting, technical assistance, engineering, design, development, integration, configuration, manufacturing, Delivery, installation, post-sales service and maintenance, including hardware, firmware and software

## QUALITY AND SERVICE MANAGEMENT POLICY

We are a consultancy and outsourcing company positioned in all areas of the financial sector and present in Europe, the USA and Latin America. With over 20 years of experience and our inclusion in the NTT DATA group, we have been able to demonstrate our great ability to adapt and transform.

At everis, through our management, we commit to establishing, implementing and maintaining an updated quality and service management policy which supports our strategic leadership through a System for Quality and Service Management based upon the ISO 9001 and ISO 20000-1 standards, allowing us to:

- Satisfy the requirements and expectations of our clients and other stakeholder groups.
- Fulfil the legal, legislative and regulatory requirements.
- Promote continuous improvement, defending it as a fundamental pillar to perform our operations and achieve our goals.

Through our unique company model which is firmly committed to talent, and with the creation of a framework of responsible freedom, we strive for high professional performance.

This commitment is in line with our company goal of: leading the technological market in offering high value services for strategic improvement and our clients' operations.

Fritz Hoderlein  
CEO everis  
July 2020

## SERVICE MANAGEMENT SYSTEM: SCOPE

The IT Service Management System which supports the provision of the IT Infrastructure Outsourcing services in everis and everilion offices in Madrid, Barcelona, Ciudad Real, Alicante, México, Brazil, Chile and Peru, including the control of every process of the IT Service Management and the interfaces between them:

- Madrid: Avda. Fuente de la Mora, nº 1 -28050 Madrid (España);
- Barcelona: Avda. Diagonal, nº 605, 4ª planta -08028 Barcelona (España);
- Ciudad Real: Ronda de Toledo, 19. 13005 Ciudad Real (España)
- Alicante: C/Britania 36-38 esquina C/ Escultor José Gutierrez 2-403540 Playa San Juan, Alicante (España);
- México: Torre Reforma Latino Av. Paseo de la Reforma 296, piso 28, Juárez, 06600 Ciudad de México, CDMX (México);
- Brasil: Rochavirá Corporate Towers: Av. das Nações Unidas, 14.171 -Torre Marble -16º andar -Vila Almeida -04794-000 (São Paulo -Brasil)
- Chile: Avda. Libertador Bernardo O´Higgins, 1449, Torre II, pisos 3 y 4 Santiago de Chile (Chile);
- Perú: C/ Dean Valdivia, 148, Piso 8, Edificio Platinum -15046 San Isidro, Lima (Perú).

Helping to build a better world through diverse talent and responsible technology.

SUSTAINABLE DEVELOPMENT GOALS

