

GRUPO PUIG

Implementation of
Procurement Monitoring



an NTT DATA Company

Consumer Goods

GRUPO PUIG - Implementation of Procurement Monitoring

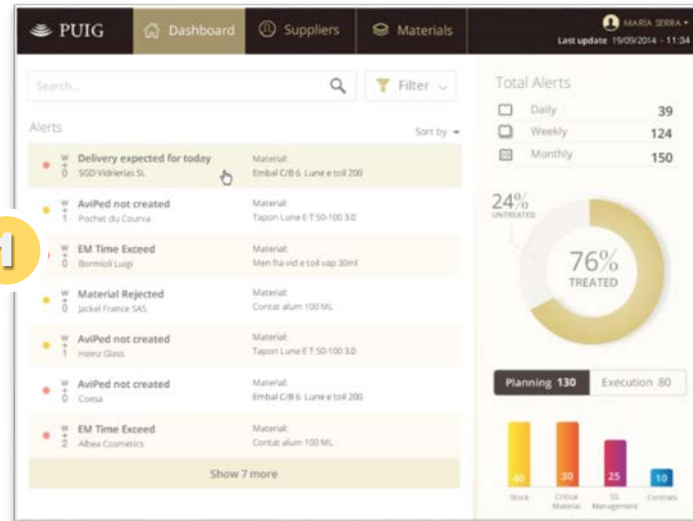
Executive Summary

Customer Information

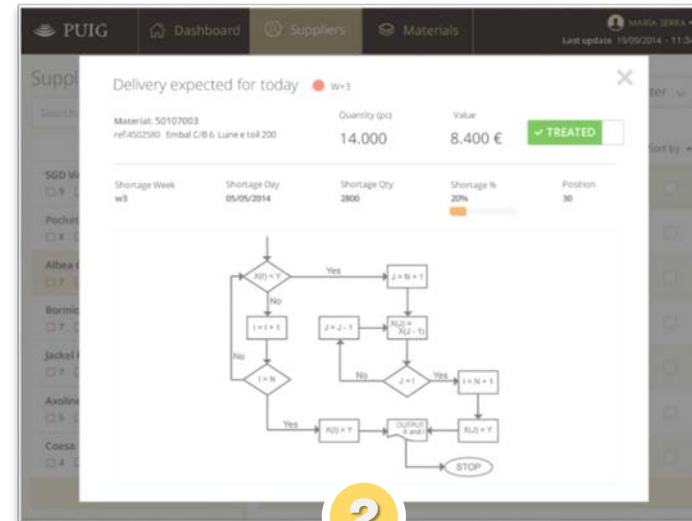
- **Sector:** Fashion Retail
- **Employees:** 2,500
- **Timeline:** 2015
- **Team:** 5 Consultants

Technology

- SAP Fiori
- SAPUI5
- SAP NetWeaver Gateway
- OData services
- SAP MM



1



2

Challenge

Guarantee a continuously improving service level to the internal and external customers, monitoring and anticipating problems before they happen.

Reporting

Time reduction for identifying and solving issues related to Procurement Business Processes. Improvement of the evaluation and classification for incorrect deliveries.

BPM

Implementation of Procurement Monitoring Tool in SAPUI5 for helping to monitor service, notifying alerts in push mode and helping their resolution visually.

Consumer Goods

GRUPO PUIG - Implementation of Procurement Monitoring

Highlights from the quality approach

GRUPO PUIG – Implementation of Procurement Monitoring

Areas where your project was particularly innovative or successful:

- Use of new methodologies.
- Business users engagement.
- Determine clear requirements early on.
- Operational readiness for go-live.
- Identify Business Value (Procurement Excellence Program).

Consumer Goods

GRUPO PUIG - Implementation of Procurement Monitoring

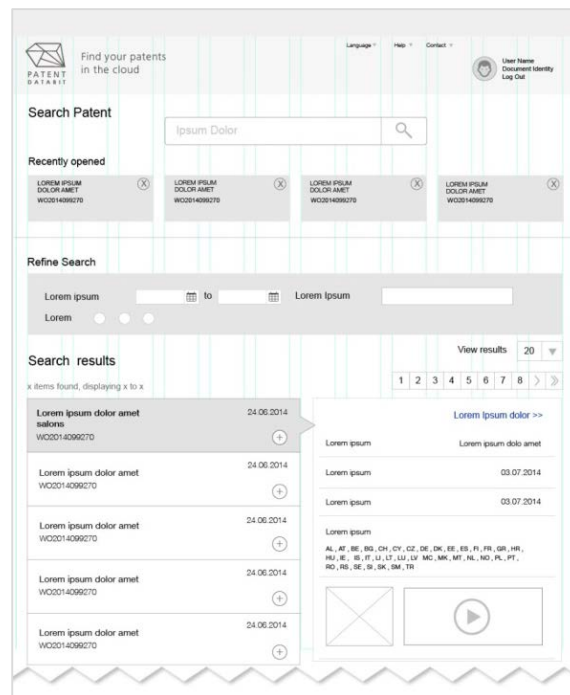
Highlights from the quality approach

We implement **agile** and **Design Thinking methodologies** to make a precise analysis of the **client journey, user experience** and **user satisfaction**:

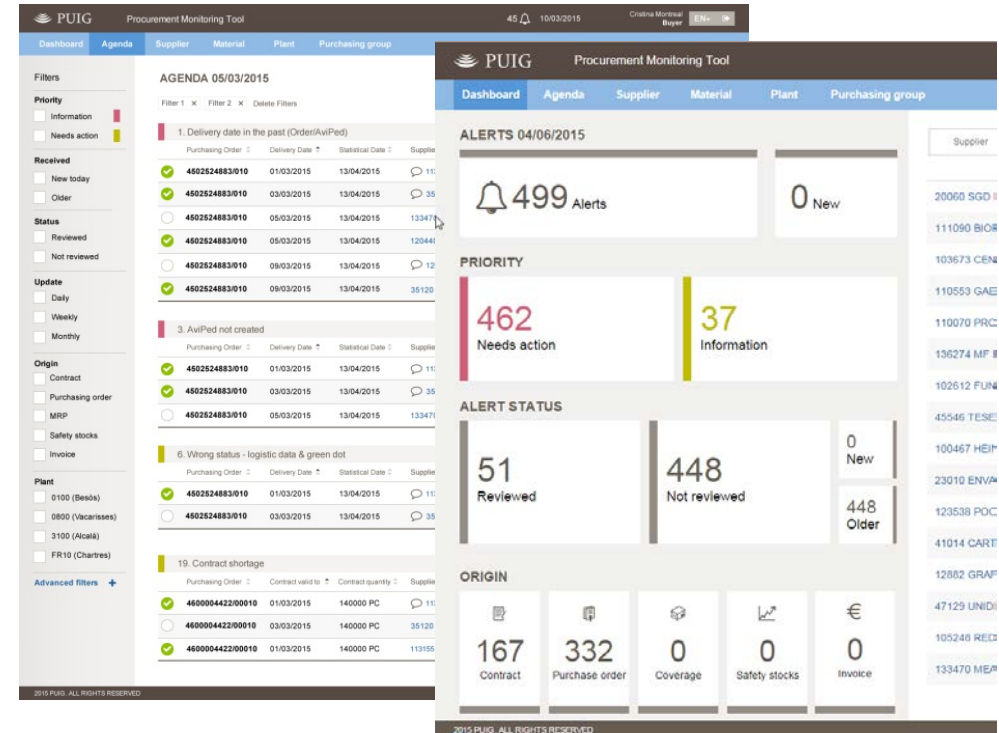
Evaluation



Analysis



Design



Consumer Goods

GRUPO PUIG - Implementation of Procurement Monitoring

Key Challenges and Success Factors

Key challenges faced

- Use of Design Thinking and Agile methodologies.
- Understand the philosophy of the new applications to the business users.
- Stabilization of the SAP NW Gateway middleware.

Key lessons learnt

- Full sponsorship helps to drive users engagement.
- Approach to new technologies following new methodologies needs training at an early stage.

Key contributors to the success of your project

- Motivation and commitment.
- Willingness to improve the actual global processes.
- Sponsorship at all levels.

Consumer Goods

GRUPO PUIG - Implementation of Procurement Monitoring

Business Case and actual Business Benefits

Business objectives you initially intended to realize through the project

- Business case for the project based on Procurement Excellence Program results.

Business benefits actually achieved are fully aligned with business goals

- Improve integration between Puig and its suppliers.
- Improve integration between Puig departments (Purchasing, Provision and Planning & Scheduling).
- Improve traceability on procurement processes.
- Improve analytical information about procurement processes.

Future business benefits planned

- Allow suppliers to manage themselves through the application.
- Implementation of RCA

GRUPO PUIG

Implementation of
Procurement Monitoring



an NTT DATA Company