

# Chilean Government

Tax and customs - **SICEX** -  
Foreign Trade Integrated  
System



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**What was the need?**

## Chilean Government - The Foreign Trade Integrated System (SICEX),

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is the Single Electronic Window of the Chilean Government where exporters, importers, agents responsible for the transit of goods and the authorized intermediaries (Customs Clearance Agents (CCAs), and other authorized parties) carry out the necessary processes to electronically complete their foreign trade operations.

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## Context



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## Context

This system establishes an interoperable network between both the OGAs and the private agencies which participate in the transactions of international trade and other countries. The aim of SICEX is to reduce by half the time associated to an Export or Import process, which currently takes - in average - 21 days.

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## Impact

### Impact

- Facilitate foreign trade by fostering the Exporter sector.
- Optimize time reducing operational costs.
- Enhance the management of the participating OGAs.
- Broaden the coverage of attention to 24 hours a day, seven days a week; from any location



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## Focus



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## Focus

The scope of the project comprehends technical assistance for the **design, development, implementation, launch** and **operation** of the **Foreign Trade Integrated System of the Chilean Government**, through the development of the modules and functionalities with these stages:

- Detailed analysis of the solution.
- Gradual incorporation of products, ports and OGAs.
- Help desk for CCAs and Exporters.
- Knowledge transference.
- Gradual module implementation.
- Development of a solution for the Export, Import and Transit modules.
- Acquisition of required software and hardware.
- System support and maintenance.



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